

Warranty

The Testo AG issues a worldwide warranty with a time limit on all of its products in accordance with the following listed warranty conditions.

Please refer to the documentation enclosed with the product for information about the respective valid warranty times.

Testo issues the warranty from the date of the first purchase. The warranty covers all material and manufacturer faults.

Faults occurring during the warranty time will be rectified by Testo AG, its authorised sales subsidiaries or authorised dealers in accordance with the following conditions and without charge for labour and material costs.

Either the defective components will be replaced with new spare parts or the entire product will be replaced according to Testo's estimation.

The following are excluded from the manufacturer's warranty:

- Wear parts (e.g. rechargeable batteries/batteries, measuring cells, printing mechanisms) and consumables (e.g. printer paper).
- Damage caused by:
 - use contrary to the intended purpose or failure to observe the instruction manual and/or the safety instructions,
 - lack of care, accidents or normal wear,
 - external influences (e.g. damage during transport, damage caused by vibration, excess heat, water, moisture or acids),
 - use of unsuitable accessories.

This warranty expires if:

- the type or serial number of the product is changed, deleted, removed or made illegible
- repairs or modifications are undertaken by third parties or unauthorised persons.

This warranty covers none of the following items:

- regular maintenance and repairs or the replacement of parts due to normal wear,
- the costs of packaging and transport,
- transport risks incurred directly or indirectly in connection with this warranty,
- the costs of repairs, adjustments or similar measures taken beyond the extent of this warranty.

In the case of a warranty claim, consult your dealer or the sales subsidiary responsible for your country. The addresses can be seen at www.testo.com.

Enclose a brief description of the fault and the purchase receipt, indicating the delivery and purchase dates, together with the product. Please also give us your telephone number for any inquiries.

Warranty repairs do not extend the period of warranty.

Further claims of any kind against Testo such as commercial transformation, price reduction or compensation will not be processed.