# Testo 400 Universal IAQ Instrument FAQ

Questions and answers on the new testo 400 Universal IAQ Instrument



#### Which probes meet the NEBB instrument requirements?



Probe	Function	Discipline
Internal differential pressure sensor	Air Pressure	TAB, BSC, RCx, BET, CPT
Hot wire probe	Air Velocity	TAB, BSC, RCx, BET, CPT
4" Vane Anemometer probe	Air Velocity	TAB, BSC, RCx, BET, CPT
0.6" Vane Anemometer probe (>=1,000 fpm)	Air Velocity	TAB, BSC, RCx, BET, CPT
Humidity probe	Humidity	TAB, BSC, RCx, BET, CPT
High precision humidity	Humidity	TAB, BSC, RCx, BET, CPT
NTC and Thermocouple temperature probes	Air Meter (Temperature)	TAB, BSC, RCx, BET, CPT
NTC and Thermocouple temperature probes	Contact Meter (Temperature)	TAB, BSC, RCx, CPT
NTC and Thermocouple temperature probes	Immersion Meter (Temperature)	TAB, BSC, RCx, CPT
Lux probe	Light Level Measurement	RCx

#### Can I charge my testo 400 with a powerbank?

Yes, It is possible to charge the testo 400 with a powerbank

#### I am having problems integrating my email account into the testo 400...

The following can cause e-mail integration issues with the testo 400:

- Your work e-mail address can be blocked by an internal firewall from your company due to safety reasons, please use your private e-mail address
- Your company WiFi can block the integration by an internal firewall due to safety reasons, please use another WiFi connection or an open internet access via hotspot
- Please find further information in the testo 400 instruction manual on page 37

## How many probes can be connected at the same time?

4 x Bluetooth probes, 2 x Testo Universeal Connector (TUC) probes, 2 x Thermocouple probes

#### Do I have to send in the probe handle when sending probe heads in for calibration?

No, only the probe head must be sent in. The probe handle can be used with other probe heads and does not need calibration.

### Is it possible to take pictures and add them to a report with the 400?

Yes, the testo 400 has an integrated camera and flash light. You can take pictures and add them to reports