

Instrument Repair / Calibration Form

NOTE: A Return Material Authorization (RMA) is NOT required

To obtain Service on items in or out of warranty, please return all instruments you would like assessed, as well as this COMPLETED form, to:

**Testo North America, Service Department
40 White Lake Road, Sparta NJ 07871**

**NOTE: A base evaluation fee is applied to all units sent in for repair and/or calibration
\$25 Refrigeration (ex. testo 550s) - \$50 Combustion (ex. testo 310, testo 340) - \$100 (testo 350)**

Phone: 800-227-0729

Fax: 862-354-5020

Email: services@testo.com

Please follow these simple instructions:

- Complete this Instrument Repair / Calibration Form.
- Be sure to fill out the form entirely and include proof of purchase for warranty claims.
- Place this completed form, any additional paperwork, and the instrument(s), together in a box.
- Distributors can request in writing that repairs are shipped directly to the customer.

Billing / Quote Contact

Date: _____

Company: _____

Contact First Name: _____ Last Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ E-mail: _____

Service Request (Circle all that apply):

Repair Calibration Other _____ Warranty (Copy of Invoice is required)

Model(s)/Instrument(s): _____

Serial Number (Required): _____

Reason for sending in unit: _____

If sending a testo 300 or testo 400, and the PIN feature is enabled, write PIN Here: _____

Shipping Address (if different from billing):

Company: _____

Contact First Name: _____ Last Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ E-mail: _____

NOTE:

Testo is not responsible for personal items that are sent with instruments. Instruments left at Testo for more than 30 days without a quote approval or without proper paperwork will be returned in their original condition to the owner/distributor and incur the minimum labor charge and/or reexamination fee and all subsequent shipping charges. In the event the equipment is left at Testo for over 90 days, Testo reserves the right to dispose of the equipment. Testo is not responsible for typos or misinformation.