



## testo 184 · USB Transport data logger

Instruction manual



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## 2 Safety and the environment

### 2.1. About this document

#### Use

- > This instruction manual is an essential component of the product.
- > Please read this documentation through carefully and familiarize yourself with the product before using it. Pay particular attention to the safety instructions and warning notices in order to prevent injuries and damage to the product.
- > Keep this document to hand so that you can refer to it when necessary.
- > Make sure that the instruction manual is read by subsequent users of the product.

### 2.2. Ensure safety

- > Only operate the product properly, for its intended purpose and within the parameters specified in the technical data. Do not use any force.
- > Do not use the product if there are signs of damage to the housing.
- > Carry out only the maintenance and repair work on this instrument that is described in the documentation. Follow the prescribed steps exactly. Use only original spare parts from Testo.

### 2.3. Protecting the environment

- > Dispose of faulty rechargeable batteries/spent batteries in accordance with the valid legal specifications.
- > At the end of its useful life, send the product to the separate collection for electric and electronic devices (observe local regulations) or return the product to Testo for disposal.



■ WEEE Reg. Nr. DE 75334352

## 3 Specifications

### 3.1. Use

The testo 184 USB transport data loggers are used to save and read out individual readings and measurement series. They have been specifically designed for monitoring the transportation of products subject to cold chain requirements.

Temperature and humidity readings are saved throughout the entire duration of the measurement program.

Acceleration readings are monitored throughout the duration of the measurement program and saved when the set limit value is exceeded.

Data logger programming and measurement report output are implemented via PDF files, no software needs to be installed.

Product versions T1 and T2 are single-use data loggers with a time-limited service life.



Configuration and readout of the testo 184 G1 USB transport data logger are not possible with the testo Saveris CFR Software and its transport add-ons.

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### 3.2. Technical data

#### testo 184 T1

Feature	Values
Display	No
Probe type	internal NTC temperature sensor
Measurement channels	1 internal
Measurement parameters [unit]	Temperature [°C, °F]
Measuring range	-35 to 70 °C
Accuracy	±0.5 K
Resolution	0.1 °C
Operating temperature	-35 to 70 °C

<b>Feature</b>	<b>Values</b>
Storage temperature	-35 to 70 °C
Battery type	internal, non-replaceable
Operating time (single-use data logger)	90 days from first program start (5-minute measuring cycle, -35 °C)
Protection class	IP65
Measuring interval	1 minute to 24 hours
Memory	16,000 readings
Dimensions	35 x 9 x 75 mm
Weight	25 g
Directives, standards, certificates	2014/30/EU, EN 12830, HACCP-certified, temperature calibration certificate traceable according to ISO 17025

**testo 184 T2**

<b>Feature</b>	<b>Values</b>
Display	Yes
Probe type	internal NTC temperature sensor
Measurement channels	1 internal
Measurement parameters [unit]	Temperature [°C, °F]
Measuring range	-35 to 70 °C
Accuracy	±0.5 K
Resolution	0.1 °C
Operating temperature	-35 to 70 °C
Storage temperature	-35 to 70 °C
Battery type	internal, non-replaceable

<b>Feature</b>	<b>Values</b>
Operating time (single-use data logger)	150 days from first program start (5-minute measuring cycle, -35 °C)
Protection class	IP65
Measuring interval	1 minute to 24 hours
Memory	40,000 readings
Dimensions	40 x 12.5 x 96.5 mm
Weight	45 g
Directives, standards, certificates	2014/30/EU, EN 12830, HACCP-certified, temperature calibration certificate traceable according to ISO 17025

**testo 184 T3**

<b>Feature</b>	<b>Values</b>
Display	Yes
Probe type	internal NTC temperature sensor
Measurement channels	1 internal
Measurement parameters [unit]	Temperature [°C, °F]
Measuring range	-35 to 70 °C
Accuracy	±0.5 K
Resolution	0.1 °C
Operating temperature	-35 to 70 °C
Storage temperature	-35 to 70 °C
Battery type	CR2450, replaceable
Battery life (reusable data logger)	500 days (15-minute measuring cycle, 25 °C)

<b>Feature</b>	<b>Values</b>
Protection class	IP65
Measuring interval	1 minute to 24 hours
Memory	40,000 readings
Dimensions	40 x 12.5 x 96.5 mm
Weight	45 g
Directives, standards, certificates	2014/30/EU, EN 12830, HACCP-certified, temperature calibration certificate traceable according to ISO 17025

**testo 184 T4**

<b>Feature</b>	<b>Values</b>
Display	No
Probe type	Internal PT1000 temperature sensor
Measurement channels	1 internal
Measurement parameters [unit]	Temperature [°C, °F]
Measuring range	-80 to 70 °C
Accuracy	±0.8 K (-80 to -35.1 °C), ±0.5 K (-35.0 to 70 °C)
Resolution	0.1 °C
Operating temperature	-80 to 70 °C
Storage temperature	-80 to 70 °C
Battery type	TLH-2450, replaceable
Battery life (reusable data logger)	100 days (15-minute measuring cycle, -80 °C)
Protection class	IP65
Measuring interval	1 minute to 24 hours

Feature	Values
Memory	40,000 readings
Dimensions	40 x 12.5 x 96.5 mm
Weight	45 g
Directives, standards, certificates	2014/30/EU, EN 12830, HACCP-certified, temperature calibration certificate traceable according to ISO 17025

**testo 184 H1**

Feature	Values
Display	Yes
Probe type	internal digital humidity/temperature sensor
Measurement channels	2 internal
Measurement parameters [unit]	temperature [°C, °F], relative humidity [%]
Measuring range	-20 to 70 °C 0 to 100% (not for condensing atmospheres) <sup>1</sup>
Accuracy	±0.5 K (0.0 to 70 °C), ±0.8 K (-20 to -0.1 °C) ±1,8 % RH, +3 % of the reading (at 25 °C, 5 % to 80 % RH) <sup>1</sup> ±0,03 % RH (at 0 to 60 °C) ±1 %RH hysteresis ±1 %RH/year drift
Resolution	0.1 °C 0.1 %RH
Operating temperature	-20 to 70 °C
Storage conditions	-55 to 70 °C 30 to 60 %RH

<sup>1</sup> The humidity sensor has the highest accuracy between 5 °C and 60 °C, and between 20 %RH and 80 %RH. If the instrument is exposed to high humidity for a longer period of time, the measuring accuracy decreases. The humidity sensor is regenerated within 48 hours via storage at 50 %RH ±10 % and 20 °C ±5 °C.

<b>Feature</b>	<b>Values</b>
Battery type	CR2450, replaceable
Battery life (reusable data logger)	500 days (15-minute measuring cycle, 25 °C)
Protection class	IP 30
Measuring interval	1 minute to 24 hours
Memory	60,000 readings (temperature and relative humidity)
Dimensions	40 x 12.5 x 96.5 mm
Weight	45 g
Directives, standards, certificates	2014/30/EU, HACCP-certified
<b>Feature</b>	<b>Values</b>
Display	Yes

**testo 184 G1**

<b>Feature</b>	<b>Values</b>
Display	Yes
Probe type	internal digital humidity/temperature sensor & internal 3-axis accelerometer
Measurement channels	5 internal
Measurement parameters [unit]	temperature [°C, °F], relative humidity [%], acceleration [g, m/s <sup>2</sup> ]
Measuring range	-20 to 70 °C 0 to 100 % (not for condensing atmospheres) <sup>2</sup> 0 to 27 g

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<sup>2</sup> The humidity sensor has the highest accuracy between 5 °C and 60 °C, and between 20 % and 80 %RH. If the instrument is exposed to high humidity for a longer period of time, the measuring accuracy decreases. The humidity sensor is regenerated within 48 hours via storage at 50 %RH ±10 % and 20 °C ±5 °C.

<b>Feature</b>	<b>Values</b>
Accuracy	±0.5 K (0.0 to 70 °C), ±0.8 K (-20 to -0.1 °C) ±1,8 % RH, +3 % of the reading (at 25 °C, 5 % to 80 % RH) <sup>1</sup> ±0,03 % RH (at 0 to 60 °C) ±1 %RH hysteresis ±1 %RH/year drift ±1,1,1 m/s <sup>2</sup> + 5 % of the reading
Resolution	0.1 °C 0.1 %RH 0.1 g
Operating temperature	-20 to 70 °C
Storage conditions	-55 to 70 °C 30 to 60 %RH
Battery type	CR2450, replaceable
Battery life (reusable data logger)	120 days (15-minute measuring cycle, 25 °C)
Protection class	IP 30
Measuring interval	1 minute to 24 hours (temperature and relative humidity) 1 second (acceleration)
Scan frequency	1600 Hz (acceleration)
Memory	1,000 readings (acceleration) 64,000 readings (temperature and relative humidity)
Dimensions	40 x 12.5 x 96.5 mm
Weight	45 g
Directives, standards, certificates	2014/30/EU, HACCP-certified

**CAUTION**

**Sensor may be damaged!**

Close the USB cover while using the data logger in order to prevent moisture or liquids from getting into the instrument and damaging the instrument.

**CAUTION**

**Humidity sensor may be damaged!**

After using the data logger for up to 60 hours in high-humidity areas above 80%, it must be brought to relaxation. Here, the conditions should be +25 °C +/- 5 °C and a relative humidity of 50 % +/- 10 %.

**EU conformity**



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The EU Declaration of Conformity can be found on the testo homepage [www.testo.com](http://www.testo.com) under the product specific downloads.

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**EU countries:**

Belgium (BE), Bulgaria (BG), Denmark (DK), Germany (DE), Estonia (EE), Finland (FI), France (FR), Greece (GR), Ireland (IE), Italy (IT), Latvia (LV), Lithuania (LT), Luxembourg (LU), Malta (MT), Netherlands (NL), Austria (AT), Poland (PL), Portugal (PT), Romania (RO), Sweden (SE), Slovakia (SK), Slovenia (SI), Spain (ES), Czech Republic (CZ), Hungary (HU), United Kingdom (GB), Republic of Cyprus (CY).

**EFTA countries:**

Iceland, Liechtenstein, Norway, Switzerland

## 4 Product description

### 4.1. Status LEDs

To increase the battery life, the status LEDs are not permanently illuminated. They flash once every 5 seconds.

In hibernation mode, the status LEDs are disabled.

#### Alarm

Feature	LED colour
No alarm	green
Alarm	red

#### Battery

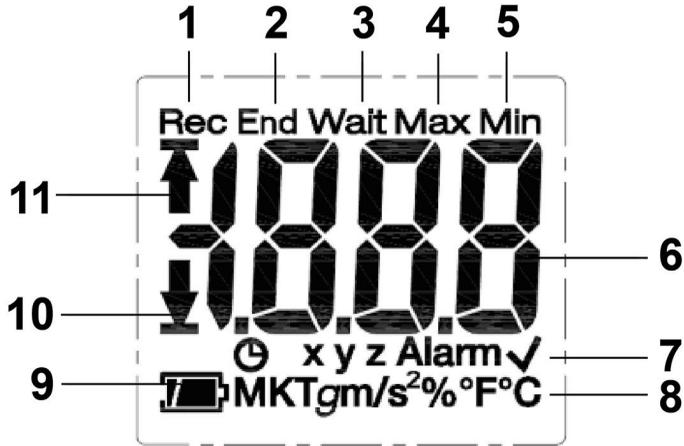
Feature	LED colour
Battery life > 10 days	green
Battery life < 10 days	red

#### Mode

Feature	LED colour
<b>WAIT</b> mode (wait for program start)	green and red
<b>Rec</b> mode (measurement program running)	green
<b>End</b> mode (measurement program finished)	red

## 4.2. Display (LCD)

Not available for all product versions.



- 1 Measurement program running
- 2 Measurement program finished
- 3 Wait for start of measurement program
- 4 Highest saved reading
- 5 Lowest saved reading
- 6 Reading
- 7 Status information: ⌚ start criterion Date/time programmed/time mark, **xyz** measurement axes for acceleration measurement, **Alarm** set limit value(s) exceeded, ✓ set limit value(s) not exceeded
- 8 Units
- 9 Battery capacity: 🔋 sufficient, 🔋 part empty, 🔋 low, 🔋 (flashing) empty
- 10 Lower limit value exceeded
- 11 Upper limit value exceeded

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**i** For technical reasons, the display speed of liquid crystal displays becomes slower at temperatures below 0 °C (approx. 2 seconds at -10 °C, approx. 6 seconds at -20 °C). This has no influence on the measuring accuracy.

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**i** For technical reasons, battery performance decreases at lower temperatures. This has no influence on the measuring accuracy. We recommend the use of fully

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charged batteries in order to avoid a *reset* of the instrument at low temperatures.

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## 4.3. Key functions

### Commissioning

The data loggers are delivered in hibernation mode to prolong the battery life. In this mode, the status LEDs and the display are disabled.

- > Press the **START** key or the **STOP** key.
- **Wait** mode is activated.

### START key

- ✓ **Wait** mode and start criterion Button Start programmed.
- > Press **START** key for approximately 3 seconds to start the measurement program.
- The measurement program starts: **Mode** status LED flashes green, **Rec** appears on the display.
- ✓ Product versions with display:
- > Press **START** key to toggle between the displays.

Display sequence (max. display range per version, certain data is not displayed depending on the operating mode):

Display	T2	T3	H1	G1
Current temperature reading ( <b>°C</b> / <b>°F</b> )	X	X	X	X
Current average value <b>MKT</b> (Mean Kinetic Temperature)	X	X	X	X
Current relative humidity reading (%)	-	-	X	X
Current acceleration reading, X axis ( <b>x, g</b> )	-	-	-	X
Current acceleration reading, Y axis ( <b>y, g</b> )	-	-	-	X
Current acceleration reading, Z axis ( <b>z, g</b> )	-	-	-	X
Maximum temperature reading ( <b>Max, °C</b> / <b>°F</b> )	X	X	X	X
Minimum temperature reading ( <b>Min, °C</b> / <b>°F</b> )	X	X	X	X
Maximum relative humidity reading ( <b>Max, %</b> )	-	-	X	X
Minimum relative humidity reading ( <b>Min, %</b> )	-	-	X	X

Display	T2	T3	H1	G1
Maximum acceleration reading , X axis ( <b>Max, x, g</b> )	-	-	-	X
Maximum acceleration reading, Y axis ( <b>Max, y, g</b> )	-	-	-	X
Maximum acceleration reading, Z axis ( <b>Max, z, g</b> )	-	-	-	X
Time mark (🕒)	X	X	X	X
Battery life in days (🔋)	X	X	X	X

### STOP key

- ✓ **Rec** mode and stop criterion Button Stop programmed.
- > Press **STOP** key for approximately 3 seconds to end the measurement program.
- The measurement program ends: **Mode** status LED flashes red, **End** appears on the display.

### START + STOP key

The data loggers may be placed in hibernation mode to prolong the battery life. In this mode, the status LEDs and the display are disabled.

- ✓ **WAIT** or **End** operating mode.
- > Press the **START** key and the **STOP** key simultaneously for approximately 3 seconds.
- Hibernation mode is activated.

## 4.4. Important information and glossary of terms

- **Single-use data logger** (versions T1 and T2): the data logger has a time-limited service life, which begins from the first time the program is started.
- **Start and stop setting**: the criteria for starting and stopping the program are defined in the configuration file. One of the criteria must be selected for starting the program. When selecting the criterion, a time delay can be entered (program starts x minutes after pressing the key). Both criteria can also be selected for stopping the program. The criterion that occurs first stops the program.
- **Measuring interval**: the measurement interval defines the intervals at which readings are saved.

- **Time mark:** time marks can be set for documentation by pressing the **START** key for 3 seconds during the measurement, e.g. when responsibility is switched to another institution. A maximum of 10 time marks can be set. Setting a time mark resets the values **Min, Max, MKT** and alarms.
- **Acceleration (shock):** the (positive and negative) acceleration is measured in 3 measurement axes. Only those readings that exceed the set limit value (maximum value per 1 second) are stored and displayed.  
The acceleration readings of the 3 measurement axes are displayed separately on the display of the data logger.  
The maximum cumulative value (peak) of the 3 measurement axes is displayed in the PDF report.
- **Report time zone:** defines the time zone to which all time specifications in the measurement report refer. Any time zone changes during the measurement are not taken into account.



If the data logger was in **rSt** mode and could not be reconfigured, configuration via a copy of an XML file may result in the time & time zone not being correct.

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- **Reset mode (rSt):** is triggered by an interruption to the power supply, e.g. during battery replacement. A reconfiguration of the data logger is required to resume operation. Data that has already been recorded will not be affected.
- **MKT (mean kinetic temperature):** the MKT is a single calculated temperature. MKT may be considered an isothermal storage temperature. It simulates the non-isothermal effects of storage temperature variations.

Calculation:

$$T_{mkt} = \frac{\Delta E / R}{- \ln \frac{e^{-\Delta E / RT_1} + e^{-\Delta E / RT_1} + e^{-\Delta E / RT_n}}{n}}$$

$T_{mkt}$  = mean kinetic temperature in degrees Kelvin

$\Delta E$  = activation energy (standard value: 83.144 kJ/mol)

$R$  = universal gas constant (0.0083144 kJ/mol)

$T_1$  = average temperature in degrees Kelvin during the first time period

$T_n$  = average temperature in degrees Kelvin during the nth time period

- **MKT activation energy:** the default activation energy is set at 83.144 kJ/mol, as recommended in USP <1160>. If other estimates are available as a result of studies that have been carried out, the activation energy can be customised.
- **Individual alarm:** an alarm is triggered when the set limit value is exceeded.

- **Cumulative alarm** (only for temperature and humidity measurement): an alarm is not triggered when the set limit value is first exceeded, but only once the overall duration, during which limit values are exceeded, exceeds the set waiting period (allowed time).
- **Wall bracket** (delivery includes version G1): for the acceleration measurement, the data logger must be permanently connected to the object to be monitored. Mount the wall bracket using 2 screws or 2 cable ties and then push the data logger into the wall bracket.

# 5 Using the product

## 5.1. Configuring the data logger

### Showing/changing the configuration

Adobe Reader software (version X or later) is required.

The data logger must not be in **Rec** mode.

1. Connect the data logger to a PC via the USB port.
    - The status LEDs are disabled, **uSb** is displayed (instruments with display). The device drivers are installed automatically.
    - The window **Automatic playback** is displayed.
  2. Click on **Open folder to view files**.
    - The file explorer opens.
  3. Open the file **testo 184 configuration.pdf**.
  4. Make changes to the configuration. Please note:
    - The type of instrument used must be set correctly.
    - Existing configuration data can be imported by clicking on the **Import** button. The configuration data to be imported must be available in XML data format.
    - When using the Configuration Assistant, some functions are predefined or filled in automatically. Expert Mode must be enabled in order to use and manually set all instrument functions.
  5. Export changes to the configuration by clicking on the  button on the data logger.
    - A window opens for exporting form data.
  6. Select the data logger as the storage location (**Drive TESTO 184**) and export the configuration data by clicking on the **Save** button.
    - The configuration is stored on the data logger as an XML file.
- The XML file can be used as a template for other data loggers (via the import function in the configuration PDF)

### ATTENTION

#### **Incorrect configuration of the time settings!**

> Configuration of the data logger via copy/paste of the XML file directly to the data logger memory is not recommended, since the local time and time zone settings are not accepted in this way. Use the configuration PDF to apply the time settings of the PC used.

7. Close file.  
A message **Do you want to save the changes to “testo 184 configuration.pdf” before closing?** may appear. Answer this question with **No**.
8. Disconnect the data logger from the PC.
  - The data logger switches to **Wait** mode, the **Mode** status LED flashes green/red.

#### **Configuring several data loggers with the same settings**

- > Configure your measurement protocol using the configuration PDF or import an existing XML file.
- > Connect the testo 184 USB transport data logger to a USB connection.
- > Click  to save the configuration on the connected testo 184 USB transport data logger.
- > Leave the configuration PDF open. Connect the next testo 184 USB transport data logger. Repeat the last step in order to export the identical configuration

#### **Changing the logo for the measurement data report**

A logo is inserted in the measurement data report. This can be customised.

The logo must be available in JPEG data format, the file size should not exceed 5 kB and the file name must be **Logo.jpg**.

- > Create a logo that meets the above criteria and copy it to the data logger.

#### **Configuring the data logger using Testo PC software**

Alternatively, the data logger can also be configured using the testo Comfort Software Professional (version 4.3 service pack 2 or later), testo Comfort Software CFR (version 4.3 service pack 2 or later) and testo Saveris CFR Software including transport add-ons. Please consult the relevant software instruction manual for this.

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**i** In order to ensure conformity of the testo Comfort Software 21 CFR Part 11 and the testo Saveris CFR Software, configuration via the PDF file is no longer possible once the testo 184 USB transport data logger has been configured using the above-mentioned software.

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## 5.2. Measuring

### Starting measurement

Depending on the configuration of the data logger, the measurement program is started via one of the following criteria:

- Button Start: hold down the **START** key for > 3 seconds.
- Time Start: the measurement starts automatically once the configured time has been reached.
- The data logger switches to **Rec** mode, the **Mode** status LED flashes green.

### Setting time marks

While the measurement program is running (**Rec** mode), up to 10 time marks can be set. These are used to document the transfer of responsibility, for example.

- > Hold down the **START** key for > 3 seconds.
- The number of set time marks is displayed for 3 seconds and  lights permanently (instruments with display), **Mode** status LED flashes green three times.

### Ending measurement

Depending on the configuration of the data logger, the measurement program is ended via one of the following criteria:

- Button Stop: hold down the **STOP** key for > 3 seconds.
- Time Stop: the measurement stops automatically once the configured time has been reached.
- The data logger switches to **End** mode, the **Mode** status LED flashes red.

## 5.3. Reading out data

### Displaying a measurement data report

Adobe Reader software (version 5 or later) or compatible software is required to display PDF/A files.

1. Connect the data logger to a Windows PC via the USB port.

- The status LEDs are disabled, **uSb** is displayed (instruments with display). The device drivers are installed automatically.
- The window **Automatic playback** is displayed.
- 2. Click on **Open folder to view files**.
  - The file explorer opens.
- 3. Open the file **testo 184 measurement report.pdf**.
  - The measurement data report is displayed.
- > Save or print the report as required.



The readings displayed in the diagram in the PDF report are limited to a measurement series of 324 readings. The internal algorithm automatically selects the readings for the diagram and displays these. Thus important readings may not be displayed in the diagram. We recommend using testo ComSoft to read and display all readings for measurement series of more than 324 readings.

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### **Detailed measurement data analysis**

To carry out detailed analysis and to further process readings, the testo Comfort Software Professional (version 4.3 service pack 2 or later), testo Comfort Software CFR (version 4.3 service pack 2 or later) or testo Saveris CFR Software including transport add-ons is required (accessory). Please consult the relevant software instruction manual for this. The shock values of the testo 184 G1 data logger are not available as separately readable data. The shock values are only shown in the graphic.

### **Measurement data output via NFC**

The data loggers are equipped with an NFC (Near Field Communication) transmitter. This allows instrument data to be read out via short-range radio using compatible devices (for example a report printer with NFC). Unfortunately, it is not possible to read the NFC interface via android or Apple devices.

- The NFC function on your data logger can be enabled/disabled in the configuration file.
- You do not need any additional software to transfer data to a compatible Testo report printer (e.g. mobile printer for data loggers 0572 0576).
- To transfer data, the data logger must be placed on the NFC transmitter () of the target device.
- Please also consult the instruction manual for the target device.



The default setting for the NFC function is "Off". If the NFC function is to be used, it must be set to "On" prior to use.

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## 6 Maintaining the product

### 6.1. Changing the batteries

It is not possible to change the batteries for instrument types T1 and T2 (single-use data loggers).

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**i** A battery replacement stops any measurement that is currently running. The saved measurement data and generated PDF reports, however, remain permanently stored.

An interruption of the power supply leads to the testo 184 USB transport data logger's time settings being reset. In order to reinstate the correct time setting, configuration must be carried out via the PDF file, the Comfort Software or the testo Saveris 184 config tool.

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1. Read out stored data.
2. Place the data logger on its front.
3. Open the battery compartment on the back of the data logger by turning anti-clockwise. Use a coin for this purpose.
4. Take the spent battery out of the battery compartment.

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**i** After removing the old battery, please wait 10 seconds or press the start key approx. 5~10 times until the indicator on the LCD display goes completely blank and no LED is flashing.

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5. Insert new batteries (see technical data for type required) into the instrument so that the positive terminal is visible.
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**i** When changing batteries, only use new, full batteries. If a partially exhausted battery is inserted, the battery capacity will not be calculated correctly.

Only change the battery when the battery icon on the LCD display is empty.

Before and during use, check that the battery LED flashes red and the battery icon on the LCD display is "full".

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6. Place the battery compartment cover on the battery compartment and close it by turning clockwise. Use a coin for this purpose.
  - The data logger is in reset mode, **rSt** is illuminated (instruments with display), status LEDs are disabled.

7. Reconfigure the data logger, see the section Configuring the data logger.



For verification of battery performance, we only used batteries from EVE and Panasonic. This is why we recommend using batteries from these manufacturers in our testo 184 product.

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## 6.2. Cleaning the instrument

### CAUTION

#### Damage to the sensor!

> Ensure that no liquid enters the inside of the housing.

- > If the housing of the instrument is dirty, clean it with a damp cloth.

Do not use any aggressive cleaning agents or solvents! Weak household cleaning agents or soap suds can be used.

# 7 Tips and assistance

## Questions and answers

Question	Possible causes/solution
<b>E0x</b> is displayed (instruments with display), all status LEDs are flashing red	An error has occurred. <ul style="list-style-type: none"> <li>• <b>E01</b>: Configuration unsuccessful / PDF file faulty.</li> <li>• <b>E02, E03, E04</b> or <b>E05</b>: sensor faulty.</li> <li>• <b>E06</b>: maximum number of time marks set, new time mark cannot be set.</li> </ul>
---- is displayed (instruments with display)	<ul style="list-style-type: none"> <li>• No reading available (after setting a time mark)</li> <li>• Reading invalid.</li> </ul>
<b>Err</b> is displayed (instruments with display)	Configuration not possible, e.g. because <b>Rec</b> mode is active.
Configuration via the PDF file is not possible	If you have used the Comfort Software 21 CFR Part 11 for the configuration, configuration via the PDF file is disabled.
The size of the PDF configuration file is 0 kB or the file is damaged.	Copy the PDF file of another testo 184 USB transport data logger or download the configuration file from the Testo website: <a href="http://www.testo.com/">http://www.testo.com/</a> .
Different time or time zone in the report	<ul style="list-style-type: none"> <li>&gt; The testo 184 USB transport data logger has not been configured after a battery replacement. Repeat the configuration to restore the correct time settings.</li> <li>&gt; Check whether the PC which was used for the configuration has the correct time settings.</li> </ul>

Question	Possible causes/solution
No measurement protocol was created.	<ul style="list-style-type: none"><li data-bbox="594 201 964 253">&gt; Please check whether the data logger is in record/end mode.</li><li data-bbox="594 261 990 314">&gt; Please reconnect the data logger to the PC.</li><li data-bbox="594 322 956 400">&gt; Please check whether there is enough free memory capacity available on the data logger.</li></ul>
The PDF configuration is not ready for use.	<ul style="list-style-type: none"><li data-bbox="594 416 964 469">&gt; Please check whether the data logger is in record mode.</li><li data-bbox="594 477 994 529">&gt; Please check whether the correct data logger mode is selected.</li><li data-bbox="594 537 1003 700">&gt; Please check whether the testo 184 USB transport data logger was configured via the Comfort Software 21 CFR Part 11. This prevents configuration via the PDF file.</li></ul>
There is no LCD display.	Please check whether the LCD display is disabled in the configuration.
There is no LED display.	Please check whether the LED display is disabled in the configuration.
There is no time mark display.	Please check whether the time mark display is disabled in the configuration.
There is no NFC.	Please check whether the NFC display is disabled in the configuration.

Question	Possible causes/solution
The humidity value measured is out of tolerance.	<p>a Was the t99 response time achieved?</p> <p>b Was the H1/G1 data logger stored for longer than 60 hours at a relative humidity of more than 80% without an airtight bag?</p> <p>c Was the H1/G1 data logger used for longer than 60 hours at a relative humidity of more than 80%?</p> <p>Solution for points b and c: The humidity sensor has the highest accuracy between 5 °C and 60 °C, and between 20 %RH and 80 %RH. If the instrument is exposed to high humidity for a longer period of time, the measuring accuracy decreases. The humidity sensor is regenerated within 48 hours via storage at 50 %RH ±10 % and 20 °C ±5 °C.</p>
easurement protocol cannot be opened or shows 0 KB.	<ul style="list-style-type: none"> <li>- Connect the testo 184 data logger to the PC.</li> <li>- Open the Explorer</li> <li>- Right-click on the logger and then on "Format".</li> <li>- After successful formatting, remove the data logger from the PC and connect it again.</li> <li>- The measurement protocol can be opened again.</li> </ul>
At what point is a shock experience critical for an object?	This depends on the object and cannot be answered in general terms. G-forces of 10 g and more may be considered problematic (damage, cracks, etc.).
Can a logger be set up with a different PDF reader (e.g. Foxit Reader)?	No, unfortunately this is not possible. For compatibility reasons, Acrobat Reader must be used.

If you have any questions please contact your local dealer or the Testo Customer Service. Contact details can be found on the internet: **[www.testo.com/service-contact](http://www.testo.com/service-contact)**





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